



31st ALNAP Annual Meeting Programme

14 – 15 February 2017,
Stockholm, Sweden

Changing
Humanitarian
Action?

Contents

Opening remarks and welcome address	3
Keynote presentation and high-level panel	4
Session overview	6
Sessions abstracts & panel bios	8
Session overview	12
Stories in 5	20
Agora stalls	22

Opening remarks and welcome address



ULRIKA MODÉER | State Secretary to the Minister for International Development Cooperation and Climate, Government of Sweden

Ulrika Modéer's areas of responsibility include international development cooperation, Sweden's Policy for Global Development, and international climate policy. Before joining the Swedish Ministry for Foreign Affairs, she has held a variety of positions at Diakonia, UNDP/UNV, Caritas Sweden, and OSCE.



NAN BUZARD | Outgoing ALNAP Chair

Nan Buzard is the Executive Director of the International Council of Voluntary Agencies (ICVA). Prior to this role, she has held senior positions at the American Red Cross, United Nations High Commissioner for Refugees (UNHCR) in Geneva and the Sphere Project. As ALNAP's sixth chair, Nan has guided the Steering Committee and network through the development of the network's five-year strategy.



JOHAN SCHAAR | Incoming ALNAP Chair

Johan Schaar is the Head of Development Cooperation with the Consulate General of Sweden in Jerusalem. While working for Sida, Johan played a leading role in establishing the Good Humanitarian Donorship Initiative (GHD). He also led the recovery operations after the Indian Ocean Tsunami for the Red Cross/Crescent Movement. Johan has had a distinguished career in both humanitarian and risk reduction/development work.

Keynote presentation and high-level panel



JOHN MITCHELL | Director, ALNAP

Keynote presentation: *Changing humanitarian action?*

John Mitchell has been the Director of ALNAP since 2002. Under his leadership ALNAP has enjoyed a period of substantial growth, whilst establishing an outstanding reputation for guiding and facilitating improvements in humanitarian action. John currently leads ALNAP's work on the State of the Humanitarian System (SOHS) Report. He has previously held positions at the UK Department for International Development, UN World Food Programme, International Federation of Red Cross/Red Crescent Societies and British Red Cross. John is well known as a presenter and is an advisor to the Humanitarian Policy Group at the Overseas Development Institute.



JAN EGELAND | Secretary General, Norwegian Refugee Council

Jan Egeland is Secretary General of the Norwegian Refugee Council. In September 2015 Egeland was also appointed by the UN Secretary-General as Special Adviser in the Syria Peace Process with a focus on humanitarian access and protection of civilians. He has previously served as Europe Director of Human Rights Watch (2011–2013), Executive Director of the Norwegian Institute of International Affairs (2007–2011), UN Under-Secretary General for Humanitarian Affairs and Emergency Relief Coordinator (2003–2006), the UN Secretary General's Special Adviser to Colombia (1999–2001) and State Secretary in the Norwegian Ministry of Foreign Affairs (1990–1997). As UN Under-Secretary-General and Emergency Relief Coordinator between 2003-2006, Jan Egeland led international efforts to streamline relief in large-scale, acute crises. In 2006, Time Magazine named Egeland as one of the '100 people who shape our world'.



PAT PEGG JONES | Organisation Development Consultant

Pat's international practice has focused on equipping and supporting management and staff groups responsible for implementing change and improving performance and workplace culture. Her clients have included international firms such as GlaxoSmithKline, Continental Tires AG, EDF Energy, DHL and British Airways, and such institutions as The City of Stockholm, Home Office & UK Border Authority, The British Film Institute and The European Commission. The central themes of Pat's work are enhancing the capacity of organisations and the individuals in them to respond to rapidly changing environments, building the collective learning and expertise of key groups to create responsive, innovative, entrepreneurial cultures, and developing strategies to augment and enhance stakeholder participation. She published *People, Projects and Change: Practical Tools for Managing Change Projects* with Simon Standish in 2006.



DUNCAN GREEN | Senior Strategic Adviser at Oxfam GB

Duncan Green recently released his book *How Change Happens*. He previously worked as Senior Policy Adviser on trade and development at the UK Department for International Development (DfID) and as a Policy Analyst on trade and globalisation at the Catholic Agency for Overseas Development (CAFOD). He is also currently a visiting fellow at the Institute of Development Studies at the University of Sussex. Duncan runs a popular blog 'From Poverty To Power: How Active Citizens and Effective States Can Change the World' and is also Professor in Practice at the London School of Economics.

Session overview

Day 1 – Tues 14 February

SESSION 1 14:00 – 15:30

1.1

Systemic change from above and below: WHS, the Transformative Agenda and cash

Chair: Heba Aly

Organisation: IRIN

Panel: Jemilah Mahmood (IFRC), Tensai Asfaw (OCHA), Wendy Fenton (ODI)

Room: Mälarsalen

1.2

Changing who is in charge: the localisation agenda

Chair: Manu Gupta

Organisation: SEEDS

Panel: Sema Genel (Support to Life), Katherine Nightingale (CARE), Christopher Demerse (Global Affairs Canada)

Room: Nobelterrassen

1.3

Responding to changes from outside the sector: information technology and social media

Chair: Marc DuBois

Organisation: Independent

Panel: Kristin Bergtora Sandvik (PRIO), Emily Keane (Save the Children)

Room: Lindgren

Sessions abstracts & panel bios

SESSION 1 TUES 14 FEBRUARY 14:00 – 15:30

1.1

Systemic change from above and below: WHS, the Transformative Agenda and cash

Room: Mälarsalen

The humanitarian system has seen several initiatives aiming at system-level change over the last twenty years. Both the World Humanitarian Summit and, before it, the Transformative Agenda sought to increase the overall effectiveness of humanitarian action by introducing new ways of working, commitments and protocols for action. Meanwhile, in its own way, the organic evolution of cash as a modality for delivering aid has also led to changes in the shape and nature of the humanitarian system. This panel will take the long view on humanitarian reform by asking the critical questions about these three separate change processes: Does change from above work? And what can it learn from more grassroots approaches?



HEBA ALY (CHAIR) | Director, IRIN News

Heba Aly is the director of www.irinnews.org, a key source for original field reporting and expert analysis about humanitarian crises. A Canadian-Egyptian multimedia journalist, Heba spent one decade reporting from conflict zones in the Middle East, Africa and Central Asia before moving into management. Her work for the Canadian Broadcasting Corporation, the Christian Science Monitor, Bloomberg News and IRIN, among others, took her to places like Syria, Afghanistan, Iraq, Chad and Libya; and she received a grant from the Pulitzer Center on Crisis Reporting for her work in northern Sudan. Heba played a key role in IRIN's successful spin-off from the United Nations. As a non-profit media outlet, IRIN is now one of few independent voices in the aid industry able to cast a critical, analytical eye on humanitarian response. Heba is a regular commentator on humanitarian policy issues in her published work, in governmental briefings and at conferences around the world.



JEMILAH MAHMOOD | Under Secretary General for Partnerships, International Federation of Red Cross and Red Crescent Societies (IFRC)



TENSAI ASFAW | Head of Desk, Donor Relations Section, UN Office for the Coordination of Humanitarian Affairs (OCHA)



WENDY FENTON | Humanitarian Practice Network (HPN) Coordinator, Overseas Development Institute (ODI)

1.2

Changing who is in charge: the localisation agenda

Room: Nobelterrassen

Many organisations have recognised the need to restructure humanitarian aid in order to increase local ownership and promote equitable, dignified and accountable partnerships in aid delivery. Various initiatives have been taken by individual organisations and, with the establishment of the NEAR network in 2016, the localisation agenda now has a global network of locally based organisations involved in delivering humanitarian aid. This panel will look at how this shift has taken place, and what changes we can expect to see in the future as a result.



MANU GUPTA (CHAIR) | Chair, ADRRN; Executive director, SEEDS

Manu Gupta is the Chair of the Asian Disaster Reduction and Response Network (ADRRN), an active civil society network in Asia, and the co-founder and executive director of SEEDS, a non-profit organisation working on risk reduction and humanitarian response and recovery for more than 20 years. In 2010, his organisation received the CNN-IBN Indian of the Year Award in Public Service. Manu holds a Doctorate degree in community-based disaster management, and is an urban planner by training. He has written several research papers and strongly believes in spirituality as a basis for good humanitarianism. Manu is married with two children.



SEMA GENEL | Executive Director, Support to Life



KATHERINE NIGHTINGALE | Head of Advocacy and Policy, CARE



CHRISTOPHER DEMERSE | Deputy Director, Strategic Analysis and Planning Unit, Global Affairs Canada

1.3

Responding to changes from outside the sector: information technology and social media

Room: Lindgren

Information technology has had an enormous, and sometimes overlooked, impact on the delivery of humanitarian aid. From the much discussed examples of the internet, mobile phone takeup and usage and use of satellite imagery in mapping, to less well understood examples such as the humble electronic mail, technological innovation has contributed to significant changes in the way that humanitarian aid is delivered. This panel will look at how humanitarians have responded to these changes, as well as how technology has changed humanitarians – our organisations and our work – in ways that are often unforeseen and unplanned.



MARC DUBOIS (CHAIR) | Independent humanitarian consultant and analyst

Marc DuBois lives in London where he works as an independent humanitarian consultant and analyst. His recent work includes *The Cost of Coherence* (MSF-Spain), *On the Right Track?* (HERE-Geneva) and *The Ebola Response in West Africa* (ODI). Prior to consulting, Marc spent 15 years at *Médecins sans Frontières*, working primarily in policy, advocacy and humanitarian affairs and then becoming the Executive Director of MSF-UK/IE (2008–14). He holds a JD, an MA in development studies, and an undergraduate degree in philosophy. Marc blogs regularly at www.humanicontrarian.com and can be found on Twitter @humanicontraria.



KRISTIN BERGTORA SANDVIK | Research Director, Peace Research Institute Oslo (PRIO)

EMILY KEANE | Nutrition Advisor, Save the Children

Session overview

Day 2 – Wed 15 February

SESSION 2 09:30 – 11:00

2.1

Changing the funding landscape: multi-year cycles, the Grand Bargain and Country-Based Pooled Funds

Chair: Niklas Wiberg

Organisation: Swedish Ministry of Foreign Affairs

Panel: Lydia Poole (Independent), further panellists to be confirmed

Room: Mälarsalen

2.2

Changing the role of affected people: accountability and participation

Chair: Monica Blagescu

Organisation: Disasters Emergency Committee (DEC)

Panel: Astrid De Valon (UNHCR), Mamadou Ndiaye (OFADEC), Alyoscia D'Onofrio (IRC), Isabella Jean (CDA)

Room: Nobelterrassen

2.3

Approaches to change: evaluation and evidence, standards and certification

Chair: Joanna Olsen

Organisation: Catholic Relief Services (CRS)

Panel: Christine Knudsen (SPHERE), Marian Casey-Maslen (CDAC Network), Kirsten Gelsdorf (University of Virginia)

Room: Lindgren

SESSION 3 11:20 – 12:50

3.1

Changing where we act: urban response and refugees in upper and middle-income countries

Chair: Sandrine Tiller

Organisation: Médecins Sans Frontières (MSF)

Panel: Tess Berry-Hart (Calais Aid), Evaristo De Pinho Oliveira (ICRC), Isabelle Sandberg (MSF)

Room: Mälarsalen

3.2

Changing the focus of what we do: protection and resilience

Chair: Patricia McIlreavy

Organisation: InterAction

Panel: Norah Niland (Independent), Henrike Trautmann (ECHO), Dan Maxwell (Feinstein International Center)

Room: Nobelterrassen

3.3

Innovation as a driver of change

Chair: Josiah Kaplan

Organisation: Enhancing Learning and Research for Humanitarian Assistance (Elrha)

Panel: Alice Obrecht (ALNAP), Kim Scriven (Independent), Andy Bastable (Oxfam)

Room: Lindgren

SESSION 2 WED 15 FEB 09:30 – 11:00

2.1

Changing the funding landscape: multi-year cycles, the Grand Bargain and Country-Based Pooled Funds

Room: Mälarsalen

Humanitarian funding has long been the focus of reform efforts. From the commitments made in the Good Humanitarian Donorship agreements in 2003, to the expansion of the Central Emergency Revolving Fund, the establishment of the Common Humanitarian Fund, the Emergency Response Funds, and more recent attempts to create country-based pooled funding mechanisms, humanitarian donors and agencies have continually sought to reform the funding landscape in the search of greater predictability, flexibility and need-responsiveness. This panel will contrast the different initiatives in this area, and seek to identify facilitating factors for change.



NIKLAS WIBERG (CHAIR) | Head of Humanitarian Affairs, Department for Conflict and Humanitarian Affairs, Swedish Ministry for Foreign Affairs.

Niklas is a diplomat from the Swedish Foreign Ministry with 18 years of experience, mainly working in the multilateral field. He served at the Permanent Mission of Sweden to the UN, focusing on the Middle East and Afghanistan, and at the Swedish Embassy in Budapest. Niklas has worked on a wide range of issues, including the peace process in Colombia, the Sahel region, EU integration, Swedish support to the UN, and countering extremism.



LYDIA POOLE | Independent Consultant

Further panellists to be confirmed.

2.2

Changing the role of affected people: accountability and participation

Room: Nobelterrassen

The accountability agenda has been with us for some time. Efforts to increase accountability to crisis-affected populations are arguably rooted in findings of the Joint Evaluation of Emergency Assistance to Rwanda. Since then, requirements for upwards accountability have likewise increased. As a result, the balance between responding to expectations of host state authorities, maintaining accountability to donors and responding to the needs of crisis-affected populations remains a difficult one to manage. This panel will explore efforts to increase participation of affected people in humanitarian response and the accountability of the humanitarian system towards them.



MONICA BLAGESCU (CHAIR) | Director of Programmes and Accountability, Disasters Emergency Committee (DEC)

Monica Blagescu is the Director of Programmes and Accountability at the Disasters Emergency Committee (DEC), where she leads the humanitarian portfolio and ensures that DEC funding delivers effective programmes to help crisis-affected communities. Until 2016, Monica was Director of the Ethiopia-Canada Cooperation Office in Addis Ababa and, before that, held various management and advisory positions with UN agencies, NGO networks and action research organisations in Bangladesh, Japan, Kenya, Myanmar, Nigeria, South Sudan, Switzerland and the UK. She led the global consultation on the 2010 HAP Standard and developed the Global Accountability Framework at the One World Trust (2004).



ASTRID DE VALON | IASC AAP PSEA Task Team Coordinator, UNHCR



MAMADOU NDIAYE | Executive Director, OFADEC



ALYOSCIA D'ONOFRIO | Senior Director, Governance Technical Unit, International Rescue Committee (IRC)



ISABELLA JEAN | Director Collaborative Learning, Collaborative for Development Action (CDA)

2.3

Approaches to change: evaluation and evidence, standards and certification

Room: Lindgren

Humanitarian reform initiatives have taken different forms over the years. Some have been driven primarily by evidence and evaluation findings, others have sought to set common sector-wide standards for delivery, and others still have moved towards certification procedures to embed change. Each of these approaches, while far from mutually exclusive, represents a different understanding of how to drive change across the system. This panel will seek to critically assess the successes and challenges to each approach and identify lessons learned for future change initiatives.



JOANNA OLSEN (CHAIR) | Technical Advisor Program Quality in Emergencies, Humanitarian Response Department, Catholic Relief Services (CRS)

Joanna Olsen led CRS' development of the MEAL in Emergencies online interactive courses. She has more than eight years of experience in humanitarian action in diverse contexts including: DRC, Pakistan, Liberia, Turkey, Ukraine, Greece and Nepal. She holds an MPH from the Columbia University Program on Forced Migration and Health and the School of International and Public Affairs (SIPA).



CHRISTINE KNUDSEN | Project Director, SPHERE



KIRSTEN GELSDORF | Director of Global Humanitarian Policy, Frank Batten School of Leadership and Public Policy, University of Virginia



MARIAN CASEY-MASLEN | Director, Communicating with Disaster Affected Communities (CDAC) Network

SESSION 3 WED 15 FEB 11:20 – 12:50

3.1

Changing where we act: urban response and refugees in upper and middle-income countries

Room: Mälarsalen

Recent years have seen an increase in the need for humanitarian responses in urban settings, as well as a significant rise in the caseload of migrants and refugees in middle and upper-income countries. Both of these dynamics demand a shift in the location of humanitarian response, often very far from the 'normal' context of a rural community in a lower-income country. This panel considers the implications of this shift in geographic focus from the perspectives of those organisations seeking to adapt to it.



SANDRINE TILLER (CHAIR) | Programmes Advisor on Humanitarian Issues, *Médecins Sans Frontières* (MSF)

Sandrine has been working with *Médecins Sans Frontières* (MSF) since 2011. In her current role she provides analysis and carries out advocacy to support MSF operations and field teams. Her expertise is in humanitarian issues, particularly on the politicisation of aid and the current state of the aid system. She is the co-author of MSF's report 'Where is everyone? Responding to emergencies in the most difficult places'. Prior to MSF, Sandrine worked for seven years with the International Committee of the Red Cross (ICRC) on Middle East files in Geneva and was posted to Jerusalem and Beirut. Sandrine has also worked with local grassroots organisations in Venezuela, the UN Volunteers programme in Eritrea and Tanzania and the British Red Cross.



TESS BERRY-HART | Aid and Advocacy Coordinator, Calais Action



EVARISTO DE PINHO OLIVERIA | Head of Water and Habitat Unit, International Committee of the Red Cross (ICRC)

ISABELLE SANDBERG | *Médecins Sans Frontières* Sweden (MSF)

3.2

Changing the focus of what we do: protection and resilience

Room: Nobelterrassen

The past twenty years have seen a growth in the number of demands on humanitarian actors. Notably, the protection, resilience and early warning agendas have added to the list of goods and services that humanitarians are called upon to provide for people in need. These approaches have all faced similar challenges surrounding our understanding of what good aid looks like, and how to define, measure and evaluate it. This panel will compare the successes and challenges faced by these change initiatives and the lessons to be learnt for an already overstretched industry.



PATRICIA MCILREAVY (CHAIR) | Vice President, Humanitarian Policy & Practice, InterAction

Patricia leads InterAction's efforts to assist the humanitarian community in addressing the needs of vulnerable populations. McIlreavy has previously worked in USAID's Office of US Foreign Disaster Assistance (OFDA), in addition to 14 years at the International Rescue Committee (IRC). As Regional Director for the Horn and East Africa at IRC, she oversaw IRC's relief, rehabilitation and post-conflict development programming totaling over \$134m in Chad, Sudan, South Sudan, Kenya, Uganda, Ethiopia, Eritrea and Somalia.



HENRIKE TRAUTMANN | Head of Unit, Policy Development and Regional Strategy II, ECHO



NORAH NILAND | Independent



DAN MAXWELL | Acting Director, Feinstein International Center

3.3

Innovation as a driver of change

Room: Lindgren

The humanitarian system has a proven ability to produce innovations, but it does so sporadically and often struggles to take good ideas to scale. Considerable variance can be seen in levels of innovation investment and the quality of innovation management. Consequently, the number of landmark innovations that have been integrated into the system has been frustratingly low, and understanding of best practice remains limited. This panel will look at the evolution of innovation in humanitarian aid and ask critical questions about the process of embedding innovation in humanitarian thinking: What does successful innovation look like? How is it achieved? What can organisations, and the system as a whole, do to support greater innovation?



JOSIAH KAPLAN (CHAIR) | Senior Research Adviser, Elrha

Dr. Josiah Kaplan serves as an advisor to both the Humanitarian Innovation Fund (HIF) and the Research for Health in Humanitarian Crises (R2HC) grant at Elrha, alongside the organisation's broader work on humanitarian research, partnership and innovation. Josiah has spent the past decade as a researcher and consultant on a range of humanitarian issues, including innovation, livelihoods, civil-military coordination and social protection. Kaplan is also a research associate with the Humanitarian Innovation Project based at the University of Oxford Refugee Studies Centre and holds an MPhil in International Development and DPhil in International Relations from the University of Oxford.



ALICE OBRECHT | Research Fellow, ALNAP



KIM SCRIVEN | Independent



ANDY BASTABLE | Head of Water and Sanitation, Oxfam

Stories in 5

From teaching to learning: education reform in Finland

Speaker: Jouni Kangasniemi

Organisation: Finnish Ministry of Education

If not, why not? Using cash transfers in the Pacific Island Countries

Speaker: Michela Luzzi

Organisation: Australian Department of Foreign Affairs and Trade (DFAT)

Outcomes and Evidence Framework (OEF)

Speaker: Sheree Bennett

Organisation: The International Rescue Committee (IRC)

Humanitarian Performance Monitoring

Speaker: Koorosh Raffii

Organisations: UNICEF

Joint Evaluation of Emergency Assistance to Rwanda

Speaker: John Borton

Organisation: John Borton Consulting

Going local with digital manufacturing

Speaker: Laura James

Organisation: Field Ready

Towards an anticipatory response

Speaker: Deepti Sastry

Organisation: START Network

Campaigning for Yemen

Speaker: Maya Mailer

Organisation: Oxfam

The merger between Merlin and Save the Children

Speaker: Paula Brennan

Organisation: Save the Children

How legal and shelter programmes can work together

Speaker: Kirstie Farmer

Organisation: Norwegian Refugee Council

Agora stalls

How is humanitarian action changing? The Agora will showcase a variety of organisations' current and future change initiatives.

Agora opening times

Day 1	15:50 – 16:50	Formal tour of the Agora
Day 2	11:00 – 11:20	Open for exploration
	13:30 – 14:00	Open for exploration

Treasure hunt

To encourage Meeting participants to get involved with the Agora, we have created a treasure hunt. Questionnaires will be handed out before the formal tour of the Agora. All of the completed correct answer sheets will be entered into a draw for a prize.

Humanitarian Health Competency Matrix

Organisation: The International Federation of Red Cross and Red Crescent Societies (IFRC)

Since 2013, the IFRC has been developing a global Humanitarian Health Competency matrix, seeking to improve humanitarian response through better prepared and better coordinated Red Cross and Red Crescent teams and delegates. Having tested the matrix across a variety of settings and audiences, this Agora stall will share the lessons learned through the development and application of the matrix.

Shifting the Power

Organisation: ActionAid

The Shifting the Power (STP) consortium is made up of six leading INGOs working in partnership with 55 local and national organisations across five countries, aiming to rebalance the humanitarian system. This Agora stall will share research looking at how well consortium INGOs are shifting power to local and national organisations, ways in which this can be done better, and examples of STP's work.

Building Resilience and Adaptation to Climate Extremes and Disasters (BRACED)

Organisation: Kings College London

This Agora stall will share the work of King's College London's (KCL) work within the British Government's Department for International Development's (DfID) BRACED programme. KCL's Centre for Integrated Research on Risk and Resilience is leading on research and learning which translates findings into practical policy recommendations whilst creating spaces to discuss and promote the uptake of best practice.

Towards an open and participatory system system for accountability and knowledge building

Organisation: Solidarités International

When Solidarités International (SI) first started working in Lebanon, teams spent hours in the field, tracking shoes and motorbikes outside houses to find newly-arrived refugees in order to provide them with basic items. But as the refugees settled, the risks they were exposed to evolved. This Agora stall will share how, in order to adapt to this change, SI shifted from an assistance-driven approach, to a more open and participatory system.

The Humanitarian Innovation Fund (HIF) and Research for Health in Humanitarian Crises (r2hc)

Organisation: Elrha

This Agora stall will showcase initiatives from Elrha's core programmes, the Humanitarian Innovation Fund (HIF) and Research for Health in Humanitarian Crises (r2hc). The HIF supports individuals and organisations in the identification, nurturing, and sharing of innovative and scalable humanitarian innovations, while r2hc aims to improve the evidence base for public health interventions in humanitarian crises.

CrisisAlert

Organisation: ACAPS

Is humanitarian access deteriorating? How many people have been affected by cholera? How severe is the crisis in Nigeria? This Agora stall will share ACAPS' development of a new way for humanitarian actors to keep up to date on the most pressing humanitarian crises through their app: CrisisAlert.

Kaya

Organisation: Humanitarian Leadership Academy

The Humanitarian Leadership Academy is focused on ensuring that local communities have the learning and knowledge they need to prepare for, respond to, and recover from a crisis. This Agora stall will showcase the Academy's new digital learning platform, Kaya, which aims to use a collaborative approach to train the next generation of humanitarians.

Improving psychological assistance in humanitarian settings

Organisation: Human Health Aid (HHA) Burundi

This Agora stall will share HHA Burundi's new initiatives to improve psychological assistance in humanitarian settings and the ways in which they are helping to address escalating healthcare costs associated with increasing incidences of chronic diseases, and sexual abuse in IDP camps.

Changes: more than carrots and sticks

Organisation: CHS Alliance

This Agora stall presents elements identified as key drivers of change in Chip and Dan Heath's book 'Switch', and uses the example of the Core Humanitarian Standard (CHS) to illustrate how these strategies are making a positive difference in the adoption and use of the CHS.

2017 revision of the Sphere standards

Organisation: Sphere

One of the most used references in the humanitarian sector is changing: the Sphere Standards are being revised throughout 2017. Providing a unique opportunity to challenge our thinking, consolidate evidence, and reflect on lessons from practice, this Agora stall will present the opportunity to ask questions, offer suggestions, and get involved with the revisions.

Humanitarian Development Nexus

Organisation: World Health Organisation (WHO)

Seeking to better integrate humanitarian and development programming, the WHO is finalising a framework for its roles and commitments in protracted emergencies. This includes defining practical opportunities for applying longer term approaches within humanitarian programming. The Agora stall will showcase these approaches, and will invite meeting participants to reflect and feedback on them.

Task Team on Accountability to Affected Populations (AAP) and Prevention of Sexual Exploitation and Abuse (PSEA)

Organisation: IASC

Are you looking for practical guidance on setting up inter-agency complaints and feedback mechanisms? Do you want to connect to a network of AAP and PSEA specialists to support your operation? Are you interested in information mapping the various AAP and PSEA initiatives globally and at field level? This Agora stall shares the ways in which the Task Team is supporting the institutionalisation, adoption, and operationalisation of AAP and PSEA in the humanitarian system.

Gender Markers

Organisation: CARE Norway

Recognising humanitarian crises, situations of chronic injustice, and gender inequality as both a cause and effect of poverty in the world, CARE seeks to use innovative solutions in order to enhance gender sensitivity and promote gender transformative programming. This Agora stall will discuss these approaches in CARE's humanitarian work and more.

New urban assessment tools and technologies

Organisation: World Food Programme (WFP) and the Global Food Security Cluster (gFSC)

Traditionally, humanitarian agencies have responded to disasters in rural areas. However, as the world becomes increasingly urbanised, it's becoming clear that tools and approaches used for the rural response don't translate well into urban environments. This Agora stall will showcase the new urban specific tools that WFP and the gFSC are developing to maximise effectiveness and strengthen the focus on the most affected populations.

Mind the gap: acting for integrity and accountability

Organisation: Transparency International (TI)

Drawing on the findings from TI's CREATE project in Afghanistan, Guinea, Lebanon, and Somalia and LLA's project in Ethiopia, Lebanon, Mali and Nepal, this Agora stall will share the practical experiences and recommendations to influence power dynamics for a multi-stakeholders approach to humanitarian integrity and accountability.

Cash Transfer Programming (Day 2 Agora change discussions only)

Organisation: The Cash and Learning Partnership (CaLP)

CaLP is the global partnership for cash transfer programming in humanitarian aid. Acting as a catalyst for accelerating change in the scale and quality of cash programming, CaLP enables the collaboration necessary to develop practical solutions to collective problems. These include building the knowledge, capacity and commitment for cash programming. CaLP has recently refreshed its strategic objectives, on the basis of a global framework for action that consolidates the major commitments made to cash programming by humanitarian actors in 2016.

GenCap/ProCap

Organisation: UN OCHA / Norwegian Refugee Council

This Agora stall will showcase the joint work of OCHA and NRC's Protection Capacity (ProCap) Advisors and Gender Capacity (GenCaP) Advisors. ProCap seeks to strengthen the collaborative response between protection and non-protection mandated organisations, supporting the objectives of the Humanitarian Reform Agenda, whilst GenCap supports humanitarians in promoting gender equality programming, ensuring that distinct needs are accounted for at all levels.

PACT: Tracking our Commitment to Restore Humanity

Organisation: UN-OCHA

Created to track the commitments made at the WHS, the Platform for Action, Commitments and Transformation (PACT) aims to bring together national, regional and global levels of follow up into a central, publically accessible place. This Agora stall will allow participants to explore the PACT, find out ways in which they can contribute to it, and offer new ideas to strengthen outreach and progress monitoring.

ALNAP Secretariat



JOHN MITCHELL
DIRECTOR



**PAUL KNOX
CLARKE**
HEAD OF RESEARCH



ALICE OBRECHT
RESEARCH FELLOW



ALEX GLYNN
COMMUNICATIONS
OFFICER



**TIM HARCOURT-
POWELL**
COMMUNICATIONS
OFFICER



SOFYA BOURNE
RESEARCH
ASSISTANT



NEIL DILLON
RESEARCH FELLOW



**FRANZISKA
SCHWARZ**
OPERATIONS AND
PARTNERSHIPS
MANAGER



MARIA GILI
COMMUNICATIONS
MANAGER



LEAH CAMPBELL
SENIOR RESEARCH
OFFICER



**ALEXANDRA
WARNER**
RESEARCH OFFICER



**CHARLOTTE
SKINNER**
PROGRAMME
OFFICER



ALNAP
Overseas Development Institute
203 Blackfriars Road
London SE1 8NJ
United Kingdom

T + 44 (0)20 7922 0388
F + 44 (0)20 7922 0399
E alnap@alnap.org